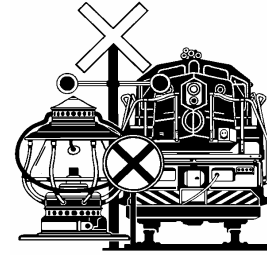


# U. S. Railroad Retirement Board

Nashville, Tennessee District Office  
233 Cumberland Bend – Suite 104  
Nashville, TN 37228-1813



PHONE NUMBER: (615) 736-5131  
FAX NUMBER: (615) 736-7071  
Secure Message: <https://secure.rrb.gov/131.html>  
OFFICE HOURS: 9:00 AM THRU 3:30 PM (CT)  
Monday through Friday except Federal Holidays



## SCHEDULE OF SERVICE FOR CALENDAR YEAR 2006

### LOCATIONS OF SCHEDULED AND NON-SCHEDULED SERVICE:

For the convenience of persons who are not able to utilize the services of the district office shown above, in-person service is regularly provided at the following locations. Please contact the office shown above to schedule an appointment.

#### Knoxville, TN

HUD, Room 300  
710 Locust Street  
Duncan Federal Building

#### Memphis, TN

3220 Player's Club Parkway  
(SSA Conference Room)

### SPECIAL INSTRUCTIONS FOR CONTACTING THE DISTRICT OFFICE

You may contact the Nashville District Office by calling a local number in the following cities: Memphis, TN 901-544-3274; Knoxville, TN 865-545-4500; and Chattanooga, TN 423-855-6466. This call will not be a long distance call from the local calling area of these cities.

**The Nashville, Tennessee District Office provides services to all of the counties in Tennessee except:**

Carter	Hancock	Johnson	Unicoi
Greene	Hawkins	Sullivan	Washington

### **These counties are serviced by:**

Roanoke District Office  
First Campbell Square, Suite 260  
210 First Street, SW  
P.O. Box 270  
Roanoke, VA 24002-0270  
Phone: (540) 857-2335

**COUNTIES SERVICED BY THIS OFFICE:**

In Arkansas --- Crittenden

In Georgia --- Catoosa   Dade   Murray   Walker   Whitfield

In Mississippi --- Benton   Desoto   Marshall

**PERSONS WHO PLAN TO VISIT A REPRESENTATIVE AT ANY LOCATION CAN HELP US GIVE BETTER SERVICE BY CALLING OR WRITING THE OFFICE IN ADVANCE. PLEASE FURNISH YOUR SOCIAL SECURITY NUMBER AND THE TYPE OF INFORMATION YOU NEED. YOU MAY ALSO USE THE TELEPHONE TO CONDUCT YOUR BUSINESS.**

**YOU CAN ALSO CALL THE RRB HELP LINE TOLL FREE AT 1-800-808-0772 TO OBTAIN INFORMATION ABOUT UNEMPLOYMENT AND SICKNESS BENEFITS, REQUEST A LETTER SHOWING YOUR CURRENT MONTHLY RATE, REQUEST A REPLACEMENT MEDICARE CARD, A DUPLICATE TAX STATEMENT AND OBTAIN A STATEMENT SHOWING THE AMOUNT OF COMPENSATION AND SERVICE CREDITED UNDER THE RAILROAD RETIREMENT ACT. YOU MAY ALSO REQUEST THIS INFORMATION FROM OUR INTERNET WEB SITE AT [WWW.RRB.GOV](http://WWW.RRB.GOV).**